

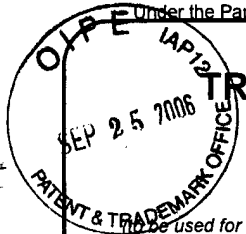
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PTO/SB/21 (09-04)

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Total Number of Pages in This Submission	42	Application Number	10/051,560
		Filing Date	January 17, 2002
		First Named Inventor	Gary M. Sanderson
		Art Unit	3623
		Examiner Name	Kaylan K. Deshpande
		Attorney Docket Number	NORME-458A

## ENCLOSURES (Check all that apply)

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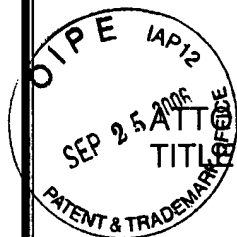
Firm Name	STETINA BRUNDA GARRED & BRUCKER		
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Date	September 21, 2006	Reg. No.	28,497

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TITLE: METHOD FOR TRACKING FUTURE SUPPORT ENGINEERING REQUESTS

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